

Atasia Spa

Thank you for choosing to book your treatments with us. Below, you will find details of changes we have put in place to welcome you back to our spa safely and comfortably as we navigate through the Covid-19 reopening process.

What you can expect:

- Staggered appointment times for 45 min services. Extra time between services will be for cleaning and sanitizing room.
- While checking in, you will be asked a few questions with “yes” or “no” answers. Examples of questions are: Do you have a fever today? Does anyone in your family are under the weather?
- Your temperature will be taken with a touchless thermometer. You will not be able to receive any spa services if your temperature reads above 100.4 Degs F or 38 degs C.
- There will be a no-questions-asked policy if you need to cancel your appointments.
- Our staff will wear masks as an enhanced safety measure. For the safety of everyone at the spa, please wear a mask when you arrive. If you do not have a mask, one will be provided to you. Your service provider may ask you to remove it in the room.
- Your service providers will confirm verbally that their hands have been washed and sanitized prior to the start of your service.
- Lockers will be unavailable temporarily. If you have a few services, a robe will be provided to you after your 1st service, with a bag for your clothes.
- Groups of 4 or more with multiple services each, will be provided with lockers in one of the locker-rooms, with robes and flip-flops provided.
- Services like steam room, whirlpools, herbal wraps and manicures will not be available until further notice.
- We prefer you make all payments via credit card. We will have cash prepared in advance inside envelopes should you need change for tips..
- There will be no magazines or reading material at waiting areas.

What we ask of you and our guest:

- Refrain from visiting the spa if you or a household member have a fever, COVID-19 symptoms or a communicable illness.
- Refrain from visiting the spa if you are under isolation or quarantine order/directive.
- Respect the spa's sanitation and hygiene standards and processes posted within the spa and shared by employees.
- Wash hands prior to beginning each service.
- Share special sanitation or hygiene requests prior to arriving at spa.

If you have any questions, please don't hesitate to contact us at -304-258-7888. Thank you again for choosing to support Atasia Spa.

Sincerely

The Atasia Spa Team.